

# LPM Conference 2023

3 July, Kings Fund, London

*Draft day shape, subject to change*



09.00am-09.30am	<b>BREAKFAST AND NETWORKING</b> Grab a coffee and croissant and connect with your peers!	
9.30am-9.40am	<b>WELCOME</b>	
9.40am-10.05am	<b>OPENING KEYNOTE: PRACTICAL GUIDANCE FOR SMEs ON WEATHERING THE ECONOMY</b>  Martin McTague, national chair, <b>Federation of Small Businesses</b>	
10:05am-10:20am	<b>POLLING AND VOTING</b> Have your say in our interactive Slido voting session – and set yourself up for the interactive day ahead!	
10.20am-11.25am	<b>PROBLEM PIT STOP</b> Take the wheel and choose your conference journey with a seat at two of our pit stop station roundtable session to exchange challenges and build a roadmap for implementing innovative, practical solutions.	
	<b>Stop 1: Approaches to small business cashflow</b>	<b>Stop 2: Finding your USP as a law firm</b>
	<b>Stop 3: Make the most of your existing tech assets</b>	<b>Stop 4: Building a profit-focused culture</b>
	<b>Stop 5: Building a future-ready boardroom</b>	<b>Stop 6: How to make ESG urgent in SME law</b>
	<b>Stop 7: New ideas and enablement for flexible and hybrid working</b>	<b>Stop 8: Plotting the future of client care</b>
11.25am-11.40am	<b>COFFEE BREAK</b>	
11.40am-12.15pm	<b>TALENT MANAGEMENT CLINIC</b> Led by subject matter experts and using the Slido poll results from earlier in the day, take the temperature of the room when it comes to the top challenges in attracting, retaining and managing your workforce in 2023.  Martina Ignatova, solicitor, <b>Amnesty Solicitors</b> and representative, <b>Westminster and Holborn Junior Lawyers Division</b> Nicola Poole, director of culture and innovation, <b>Hedges Law</b> Trevor Worth, founder and managing director, <b>Portcullis Legals</b>	

<b>12.15pm-1.00pm</b>	<b>Roundtable 1: Succession</b> How do you keep essential knowledge (and clients) in the business as key employees retire or move on?	<b>Roundtable 2: Retention</b> Identifying the best ways to ensure your top talent want to stay at your firm.
	<b>Roundtable 3: Attraction</b> From dealing with recruiters to building a clear employee value proposition, how do you secure the best talent from the pool?	<b>Roundtable 4: Development</b> Explore how to develop your employees effectively and sustainably for your long-term success – and theirs.
<b>1.00pm-1.50pm</b>	<b>LUNCH BREAK</b>	
<b>1.50pm-2.15pm</b>	<b>SCHOOL OF HARD KNOCKS: LESSONS LEARNT FROM DATA BREACHES</b> Deep dive into a case study, and avoid potential pitfalls in your data management <b>Paul McKee, team manager, personal data breach service, ICO</b> <b>Anjuli Cash-Sendles, lead case officer, ICO</b>	
	<b>STREAM 1: EXPLORING RISK AND COMPLIANCE</b>	<b>STREAM 2: TECH INNOVATIONS IN LAW OPERATIONS</b>
<b>2.25pm – 2.50pm</b>	<b>BATTLING THE CHALLENGE OF KEEPING UP WITH REGULATORY CHANGES</b> A sharing circle with the SRA: track shifts in the compliance regime and be prepared for any future changes, with the opportunity to put your questions to the regulator  Susan Humble, regulatory specialist, <b>RIAA Barker Gillette</b>  Paul Philip, Chief Executive, <b>SRA</b>	<b>SOLUTION SWAP SHOP</b> Join your peers in this interactive two-stage challenge and solution swapping session, designed to get everyone talking! Swap Shop discussions to include: <ul style="list-style-type: none"> <li>• Data and AI; could your business work smarter?</li> <li>• Tech investments for smoother client care</li> <li>• Quick automation wins</li> <li>• Auditing your tech assets; time for a change?</li> </ul>
<b>2.50pm – 3.15pm</b>	<b>THE ELEPHANT IN THE ROOM: INDEMNITY INSURANCE</b> A frank and honest circle discussion about indemnity insurance, led by an expert in the field  Linda Lee, regulatory lawyer at <b>Weightmans</b> and chair of the <b>Professional Indemnity Insurance Committee with the Law Society</b>	



<b>3.15pm- 3.35pm</b>	<b>RECHARGE COFFEE BREAK</b> Recharge with the perfect cuppa and reflect on the most useful insights gleaned throughout your day.
<b>3.35pm- 4.15pm</b>	<b>FUTURE-PROOFING YOUR BUSINESS MODEL: ARE YOU THINKING STRATEGICALLY ABOUT STRUCTURING?</b>  Dana Denis-Smith, founder and CEO, <b>Obelisk Support</b> Pam Loch, managing director and solicitor, <b>Loch Associates Group</b> Brian Inkster, CEO, <b>Inksters</b>
<b>4.15pm- 4.25pm</b>	<b>CLOSING AND THANKS</b>
<b>4.30pm- 5.30pm</b>	<b>DRINKS RECEPTION</b>